Volunteer FNP and ICT
Florence June 18, 2010

The volunteer FNP is a retired member of FNP - CISL PENSIONERS' NATIONAL FE-DERATION), an operator at the service of citizens (members and non members) who accepts, incorporates and responds to citizens' needs (fiscal, social and health ..)
FNP has a good interest in the use of new technologies to promote the work of the union so we organize at least 1-2 courses per year aimed at political leaders, workers and volunteers.

In particular for FNP it's important to talk about the use of new technologies for political communication. One of the most interesting themes is certainly the Internet and how to use the new related technologies to reach as many people as possible.

Our courses are located in a computer room equipped to give each participant the possibility to use a computer. Usually we organize two kind of courses in relation to the porpoises and the skills of participants:

basic computer courses aimed to operators or volunteers

advanced courses about to how to use new technologies to promote the activities of the union and FNP.

The use of computer and the Internet is essential today in all sectors: professional, social and private. The computer is present in all the FNP structures and the volunteer too must learn to use it well.

The volunteer is aware of the importance to use the pc to store and manage data, to find useful information in real time, to communicate, update and exchange information in the organization and also to inform people and share services outside.

For this reason all our courses are characterized by an active methodology based on analysis of real cases, comparison, guided discussion and exercises. We think that the best way to learn is to exercise with the help of an experienced teacher.

We know that many adults have difficulty in learning the use of computers.

In Italy there have been many studies between elderly people and their relationship with Internet, but there are also not many places where they can go and learn. There are many computer schools but they are for people wanting to learn for business or work reasons. An elementary course costs from 300 euro upwards. This is quite expensive for the person who doesn't have a work reason to learn and also because of the economic crisis.

We need to give continuity to learning, using methods and appropriate language to adults. But the most important thing is to promote the importance of sharing experiences with other adults. Our most important objective is learning to use computers and the Internet to establish a network between us and other partners: for example with other cultural Organizations who are involved with lifelong learning in Italy and in Europe.

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Firenze 18 giugno 2010

Who is the volunteer FNP?

- A retired member all'FNP - CISL (RETIRED NATIONAL FEDERATION)
- An operator at the service of citizens (members and non members)
- Accepts, incorporates and responds to citizens' needs (fiscal, social and health ..)

Why this course?

- The use of computers is essential today in all sectors: professional, social and private.
- The computer is present in all our structures
- We must learn to use it well.. very well indeed!

What do we need?

- To store and manage data
- To find useful information in real time
- To communicate, update and exchange information in the organization
- To inform and share our services outside

Our considerations

- Is difficult for an adult to move from paper to digital
- Need to give continuity to learning
- Using methods and appropriate language to us
- Importance of sharing their experiences with others

Ultimate objective of the course

- Learning to use computers and the Internet to establish a network between us and the European partners of the E-com 45